

50+ Suggestions for a Member Care Library (9/06 update)

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There is a growing body of materials being written in the member care field. This material is helping us to improve our member care programs, policies, and practices. Here is a compilation of 50+ materials, primarily books in English, that are a core part of my member care library. These publications are categorized into the eight specialty domains of member (based on sphere four of the best practice model). I have also included the extra category of “general member care” plus some key web sites. Note that there are several other excellent materials that are not included here due to the lack of space. For more information on most of these materials as well as additional references, see chapter 50 of Doing Member Care Well (2002).

Pastoral/Spiritual

1. Devotional Classics: Selected Readings for Individuals and Groups (1990)—Foster and Smith
2. Too Soon to Quit: Reflections on Encouragement (1994)—Lareau Lindquist
3. Formed by the Desert: A Personal Encounter with God (1997)—Joyce Huggett

Physical/Medical

4. Where There Is No Doctor: A Village Health Care Handbook (1992)—David Werner
5. Travelers Guide to Good Health: A Guide for Backpackers, Travellers, Volunteers, and Overseas Workers (1999)—Ted Lankester (revised 2001)
6. Principles and Practices of Travel Medicine (2001)—J. Zuckerman and A. Zuckerman

Training/Career

7. Naturally Gifted: A Christian Perspective on Personality, Gifts, and Abilities (1991)—Gordon and Rosemary Jones
8. Reentry: Making the Transition from Missions to Life at Home (1992)—Peter Jordan
9. On Being a Missionary (1995)—Thomas Hale

Team Building/Interpersonal

10. Cross-Cultural Conflict: Building Relationships for Effective Ministry (1993)—D. Elmer
11. Teamwork (1995; revised 2003)—Gordon and Rosemary Jones
12. Building Credible Multicultural Teams (2000)—Lianne Roembke
13. Peacemaking: Resolving Conflict and Building Harmony in Relationships (2001)—Rick Love
14. Materials from Ken William’s “Sharpening Your Interpersonal Skills” www.ITPartners.org

Family/MK

15. And Bees Make Honey: An Anthology of Anecdotes, Reflections, and Poems by Third Culture Kids (1994)—Jill Dyer and Roger Dyer
16. Raising Resilient MKs: Resources for Parents, Caregivers, and Teachers (1998)—Joyce Bowers
17. The Third Culture Kid Experience: Growing Up Among Worlds (1999)—Pollock and Van Reken
18. Kids Without Borders: Journals of Chinese MKs (2000)—Polly Chan
19. Fitted Pieces: Parents Educating Children Overseas (2001)—Janet Blomberg, David Brooks
20. Families on the Move: Growing Up Overseas and Loving It (2001)—Marion Knell

Financial/Logistical

21. Understanding Voluntary Organizations (1990)—Charles Handy
22. Friend Raising: Building a Missionary Support Team that Lasts (1991)—Betty Barnett
23. Serving as Senders: Six Ways to Care for Your Missionaries (1991)—Neal Pirolo
24. Stop, Check, Go; A Short-Term Overseas Projects Checklist (1996)—Ditch Townsend
25. Code of Good Practice for the Management and Support of Aid Personnel (2003)—People in Aid
26. Human Resource Management (2002 rev.)—Robert Mathis and John Jackson
27. Member Care for Missionaries: Practical Guide for Senders (2002)—Marina Prins, B. Willemse

Crisis/Contingency

28. Safety First: Protecting NGO Employees in Areas of Conflict (1998 rev.)—Save the Children
29. Operational Security Manual in Violent Environments (2000)—Konrad Van Brabant
30. Materials from Mobile Member Care Team’s web site on crisis/debriefing www.mmct.org

Counseling/Psychological

31. Christian Counseling: A Comprehensive Guide (1990; updated version 2006)—Gary Collins
32. Healing the Wounds of Trauma: How the Church Can Help (2006)—Hill, Hill, Baggé, Miersma
33. Ad-Mission: The Briefing/Debriefing of Teams of Missionaries/Aid Workers (1999)—G. Fawcett
34. Honourably Wounded: Stress Among Christian Workers (2001 rev.)—Marjory Foyle
35. Enhancing Missionary Vitality: Mental Health Serving Global Missions (2002)—Powell, Bowers

General Member Care

36. Helping Missionaries Grow: Readings in Mental Health/Missions (1988)—K. and M. O’Donnell
37. Missionary Care: Counting the Cost for World Evangelization (1992)—Kelly O’Donnell
38. Too Valuable to Lose: Exploring the Causes/Cures of Missionary Attrition (1997) —W. Taylor
39. Sharing the Front Line and the Back Kills: Peacekeepers/Aid Workers... (2002)—Yael Danieli
40. Doing Member Care Well: Perspectives/Practices from Around the World (2002)—K. O’Donnell

Additional Books/Materials and Web Sites:

- ◆ Body Matters: A Guide to Partnership in Christian Mission (2005)—Ernie Addicott
 - ◆ Well Connected: Releasing Power, Restoring Hope Through Kingdom Partnerships (2006)—Phill Butler
 - ◆ Governance Matters: ...Faith-based not-for-Profit Organization (2004)—Les Stahlke and Jennifer Loughlin
 - ◆ The Five Dysfunctions of a Team: A Leadership Fable (2002)—Patrick Lencioni
 - ◆ Where There Is No Psychiatrist: A Mental Health Care Manual (2003)—Vikram Patel
 - ◆ Culture/Clinical Encounter: Intercultural Sensitizer for Health Professions (1996)—R. Gropper
 - ◆ Psychosocial Support: Best Practices from Red Cross/Red Crescent Programs (2001)—IFRC
 - ◆ Stress/Trauma Handbook: Strategies for Flourishing in Demanding Environments (2003)—John Fawcett
 - ◆ Refugees magazine, special issue on staff and recipient safety/security called Too High A Price?; United Nations High Commissioner for Refugees, (volume 4, Number 121, 2000).
 - ◆ Red Cross Red Crescent magazine, How Safe Are We? (Issue one, 2004)
 - ◆ Additional Materials from People in Aid (www.peopleinaid.org) on trauma care, debriefing for staff (Debbie Lovell); accident prevention, health care (Ted Lankester); and human resource management
 - ◆ Special Issue on member care (Feb 2003) and retention (June 2004): *Connections*; www.wearesources.org
 - ◆ Special Issue on member care in *Mission Frontiers* from USCWM Sept 2002.
 - ◆ REMAP 2 Project on worker retention, *Worth Keeping* book (2006/7). Reports at www.wearesources.org
 - ◆ Two web sites with several updates and resources: www.membercare.org; www.missionarycare.org
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- Mental Health Workers Without Border offers a free handbook to download on how relief workers can provide community-based trauma care www.mhwwb.org
 - International Federation of the Red Cross offers 3 free helpful publications, available at: www.ifrc.org
 - a. A short booklet for workers called “*Managing Stress in the Field*” (English Spanish, French)
 - b. *Best Practices for Psychosocial Support* includes brief case summaries in several humanitarian disasters
 - c. *Community-Based Psychological Support* is a training manual that overviews six topics
 - World Health Organisation has regular updates on many health issues/programmes www.who.org
 - Centers for Disease Control has good information on public health issues and materials related to disasters. e.g., “Health Information for Humanitarian Workers” and “Traumatic Incident Stress” www.cdc.gov
 - Office for the Coordination of Humanitarian Assistance (OCHA) is the United Nations body to help joint efforts in times of human and natural disasters. www.opchaonline.un.org
 - Reuters Alertnet service provides updated information on crisis areas in the world www.alertnet.org
 - Aid Workers Network links relief/development staff to share support, ideas; www.aidworkers.net
 - Humanitarian Practice Group provides various materials for free, and a series of links to relevant papers, websites and other sources, including research by UK’s Overseas Development Institute. www.odi.org.uk
 - National Center for PTSD is a gold mine of material and helps on crisis care and PTSD. Articles, research summaries, handouts, and information for both the public and health care professionals. www.ncptsd.org
 - International Society for Trauma and Stress Studies has four short pieces linked to its home page on mass trauma, helping children, the indirect effects of trauma etc.; also conference and training info www.istss.org